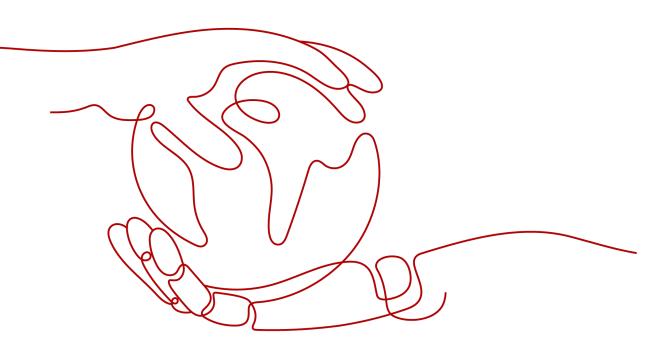
# **Cloud Connect**

# Billing

 Issue
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# Billing Overview

In this topic, you will learn about how Cloud Connect is billed, how you can renew subscriptions and manage costs, and what happens if your account goes into arrears.

#### • Billing Modes

- Bandwidth packages used by cloud connections support the yearly/ monthly billing mode. You pay upfront for the amount of time you expect to use the bandwidth packages for. You will need to make sure you have an account with a sufficient balance or have a valid payment method configured first.
- Central networks support the pay-per-use billing mode. You can start using the resources first and then pay as you go. You will be charged for the following:
  - How long you use each global connection bandwidth
  - How long you use each connection between enterprise routers on a central network

#### D NOTE

If you want to evaluate the network quality and bandwidth after you have configured Cloud Connect, you can contact your customer manager to apply for pay-per-use bandwidth packages.

- Pay-per-use bandwidth packages are only used for testing.
- Pay-per-use bandwidth packages are billed by the hour. View the exact price on the **Buy Bandwidth Package** page.
- The billing stops only after pay-per-use bandwidth packages are deleted. Delete your bandwidth packages in a timely manner if you no longer need them.

#### • Billed Items

- Cloud connections: bandwidth packages
- Central networks: global connection bandwidths and connections between enterprise routers

For details about the calculation factors and formula of billed items, see **Billed Items**.

For more information about the billing samples and the billing for each item, see **Billing Examples**.

#### Renewal

After yearly/monthly bandwidth packages expire, network instances cannot use the cloud connections normally. If you want to continue using the cloud connections, you need to renew the bandwidth packages within a specified period to avoid data loss. You can renew your subscriptions manually or automatically. For more details, see **Overview**.

#### • Bills

You can choose **Billing Center** > **Billing** to check Cloud Connect transactions and bills. For details, see **Bills**.

• Arrears

If there is not a sufficient account balance to pay for your bill and there is no other payment method configured, your account will go into arrears. If you want to continue using your cloud services, you will need to top up your account in a timely manner. For details, see **Arrears**.

#### • Stopping Billing

If you no longer need to use your cloud service, you can unsubscribe from or delete it to stop the billing. For details, see **Billing Termination**.

#### • Managing Costs

You can allocate, analyze, and optimize costs to save more money. For details, see **Cost Management**.

# **2** Billing Modes

# 2.1 Overview

- Bandwidth packages used by cloud connections support the yearly/monthly billing mode. You pay upfront for the amount of time you expect to use the bandwidth packages for. The longer the subscription term, the bigger the discount.
- Central networks are billed for each global connection bandwidth used by cross-site connections and for each connection between enterprise routers. Both items support pay-per-use billing. Pay-per-use is a postpaid billing mode. You pay as you go and just pay for what you use. The usage is calculated by the second but billed every hour. This allows you to adjust resource usage easily. You neither need to prepare for resources in advance, nor end up with excessive or insufficient preset resources.

Billing Mode	Yearly/Monthly	
Payment	Prepaid	
Billing Method	Billed by the subscription term you purchase.	
Billed Item	Bandwidth packages	
Changing the Specifications	Allowed	
Application Scenarios	Recommended for resources expected to be in use long-term.	

 Table 2-1 Cloud connection billing mode

Table 2-2 Central network billing mode

Billing Mode	Pay-per-use
--------------	-------------

Payment	Postpaid	
Billing Method	Billed by the second and settled by the hour.	
Billed Items	<ul> <li>There are two billed items for a central network:</li> <li>Each connection between enterprise routers on the central network</li> <li>Each global connection bandwidth used by cross-site connections on the central network</li> </ul>	
Changing the Specifications	Global connection bandwidths can be changed.	
Scenario	Recommended when the resource demands are likely to fluctuate and you want more flexibility.	

# 2.2 Yearly/Monthly Billing

If you expect to use resources for a longer period, you can save money by selecting yearly/monthly billing. Yearly/Monthly is a prepaid billing mode. You pay in advance for using a cloud service, and in exchange, you get a discounted rate. This topic describes the billing rules for yearly/monthly bandwidth packages.

# **Application Scenarios**

If you want to ensure resource stability over a certain period of time, yearly/ monthly billing is a good choice for the following types of workloads:

- Long-term workloads with stable resource requirements, such as official websites, online malls, and blogs.
- Long-term projects, such as scientific research projects and large-scale events.
- Workloads with predictable traffic bursts, for example, e-commerce promotions or festivals.
- Workloads with high data security requirements

# Billed Item

Cloud connections are free. To enable high-quality communications across regions, you need to purchase yearly/monthly bandwidth packages. If your VPCs are in the same region, there is no need to buy a bandwidth package.

Bandwidth packages are billed by the term your purchase.

Billed Item	Description
Bandwidth package	Used for communications between regions within a geographic region or across geographic regions.
	The bandwidth billing option is <b>By bandwidth</b> .

Table 2-3 Billed item

# **Billed Usage Period**

A yearly/monthly bandwidth package is billed for the purchased duration. The billing starts when you activated or renewed the subscription, and ends at 23:59:59 of the expiry date.

For example, if you purchased a one-month bandwidth package on March 08, 2023, 15:50:04, the billed usage period is from March 08, 2023, 15:50:04 to April 08, 2023, 23:59:59.

### **Billing Example**

Assume that you purchased a one-month, 150-Mbit/s bandwidth package at 15:50:04 on March 8, 2023 for communications within the Chinese mainland and renewed the subscription for one more month before the initial subscription expired. That would include two usage periods:

- March 08, 2023, 15:50:04 to April 08, 2023, 23:59:59
- April 8, 2023, 23:59:59 to May 8, 2023, 23:59:59

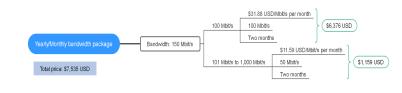
You will be billed for both usage periods. **Table 2-4** shows the billing formula.

Resource	Billing	Unit Price
Bandwidth package	Tiered pricing is used based on the bandwidth size.	Cloud Connect pricing details

#### Table 2-4 Billing formula

Figure 2-1 shows how the total price is calculated.

#### Figure 2-1 Example bandwidth package billing



#### NOTICE

The prices in the figure are just examples. The actual prices are displayed on **Cloud Cloud Pricing Details**.

# Price Change After Specification Change

If the specifications of a yearly/monthly bandwidth package no longer meet your needs, you can change the specifications on the console. The system will recalculate the price and either bill or refund you the difference.

- If you upgrade the bandwidth package, you need to pay the difference in price.
- If you downgrade the bandwidth package, Huawei Cloud will refund you the difference.

Assume that you purchased a one-month 150-Mbit/s bandwidth package for communications within the Chinese mainland (billed by bandwidth) on April 8, 2023 and changed the bandwidth to 200 Mbit/s on April 18, 2023. The price of the original bandwidth is \$3,767.5 USD, and the price of the new bandwidth is \$4,347 USD. The price difference will be calculated as follows:

# Price difference = New bandwidth price × Remaining period - Original bandwidth price × Remaining period

The remaining period is the remaining days of each calendar month divided by the maximum number of days in each calendar month. In this example, the remaining period is 0.6581.

12 (Remaining days in April)/30 (Days in April) + 8 (Remaining days in May)/31 (Days in May) = 0.6581

Price difference = \$4,347 USD x 0.6581 - \$3767.5 USD x 0.6581 = \$377.7181 USD

For more information, see **Pricing of a Changed Specification**.

## Impact of Expiration

**Figure 2-2** shows the statuses a yearly/monthly bandwidth package can go through throughout its lifecycle. After a bandwidth package is purchased, it enters the valid period and runs normally during this period. If the bandwidth package is not renewed after it expires, before being deleted, it first enters a grace period and then a retention period.

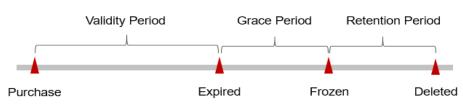


Figure 2-2 Lifecycle of a yearly/monthly bandwidth package

### **Expiration Reminder**

The system will send you a reminder (by email, SMS, or in-app message) 7 days before a yearly/monthly bandwidth package expires to remind you to renew the subscription.

#### Impact of Expiration

- If the yearly/monthly bandwidth package is not renewed after it expires, it changes to the **Expired** state and enters a grace period.
- If the yearly/monthly bandwidth package is not renewed after the grace period ends, its status turns to **Frozen** and it enters a retention period. You cannot perform any operations on the bandwidth package while it is in the retention period.
- If the yearly/monthly bandwidth package is not renewed by the time the retention period ends, the bandwidth package will be released and data cannot be restored.

#### **NOTE**

• For details about renewals, see **Overview**.

# 2.3 Pay-per-Use Billing

Pay-per-use billing means you pay nothing up front and are not tied into any contract or commitment. This topic describes the billing rules for pay-per-use resources used by a central network.

## **Application Scenarios**

Pay-per-use billing is good for short-term, bursty, or unpredictable workloads that cannot tolerate any interruptions, such as applications for e-commerce flash sales, temporary testing, and scientific computing.

## **Billed Items**

Central networks are free of charge. The global connection bandwidths used by central networks and the connections between enterprise routers on the central networks support pay-per-use billing.

Billed Item	Description
Each global connection bandwidth used by cross- site connections on the central network	A global connection bandwidth is used by instances to allow communications over the cloud backbone network. The bandwidth is billed by fixed bandwidth.
Each connection between enterprise routers on a central network	When you add enterprise routers to a central network, the connections between enterprise routers are not free. The price of connections on a central network is determined by the number of enterprise routers.

Table 2-5 Billed items

# Billed Usage Period

Global connection bandwidth usage is calculated by the second and billed every hour. The billing starts when a global connection bandwidth is purchased and ends when the bandwidth is deleted.

For example, if you purchased a pay-per-use global connection bandwidth at 8:45:00 and deleted it at 8:55:00, you are billed for the 600 seconds from 8:45:00 to 8:55:00.

# **Billing Example**

Assume that you purchased a 150-Mbit/s global connection bandwidth for a crosssite connection between enterprise routers at 9:30:00 on April 18, 2023.

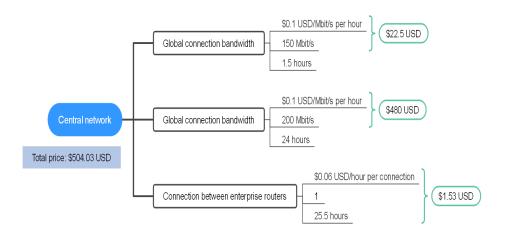
- You increased the bandwidth to 200 Mbit/s at 11:00:00 on April 18, 2023.
- You deleted the bandwidth at 11:00:00 on April 19, 2023.

Enterprise routers are free of charge, but the connections between enterprise routers are billed by the hour.

In this example, the unit price of the global connection bandwidth is \$0.1 USD/ Mbit/s per hour, and that of the connection is \$0.06 USD/hour.

Figure 2-3 shows how the total price is calculated.

Figure 2-3 Example central network price



Resource	Required Duration	Price	Total Price
Global connection bandwidth	<ul> <li>From 9:30:00 on April 18, 2023 to 11:00:00 on April 19, 2023</li> <li>From 9:30:00 on April 18, 2023 to 11:00:00 on April 18, 2023: 1.5 hours</li> <li>From 11:00:00 on April 18, 2023 to 11:00:00 on April 19, 2023: 24 hours</li> </ul>	<ul> <li>\$0.1 USD x 150 Mbit/s x 1.5 hours = \$22.5 USD</li> <li>\$0.1 USD x 200 Mbit/s x 24 hours = \$480 USD</li> </ul>	\$22.5 USD + \$480 USD = \$502.5 USD
Connectio n between enterprise routers	From 9:30:00 on April 18, 2023 to 11:00:00 on April 19, 2023: 25.5 hours	\$0.06 x 1 x 25.5 hours = \$1.53 USD	\$1.53 USD

#### NOTICE

The prices in the figure are for reference only. The actual prices are displayed on the console.

## Price Change After Specification Change

If you change the specifications of a pay-per-use global connection bandwidth, the original order will become invalid and a new order will be placed. You will be billed based on the new specifications.

If you change the specifications within a given hour, multiple records will be generated. Different records record the billing for different specifications.

For example, if you purchase a 150-Mbit/s global connection bandwidth at 9:00:00 and increase the bandwidth to 200 Mbit/s at 9:30:00, two records will be generated between 9:00:00 and 10:00:00.

- From 9:00:00 to 9:30:00: 150 Mbit/s
- From 9:30:00 to 10:00:00: 200 Mbit/s

### **Impact of Arrears**

**Figure 2-4** shows the statuses a pay-per-use resource can have throughout its lifecycle. After a resource is purchased, it enters the valid period and runs normally during this period. If your account goes into arrears, the resource enters a grace period and then a retention period.

# Validity Period Grace Period Retention Period

#### Figure 2-4 Lifecycle of a pay-per-use resource

#### **Arrears Reminder**

The system will bill you for pay-per-use resources after each billing cycle ends. If your account goes into arrears, we will notify you by email, SMS, or in-app message.

#### **Impact of Arrears**

• If your account is insufficient to pay your amount due, the account will go into arrears and the resource will enter the grace period.

Pay-per-use resources are not stopped immediately. You are still responsible for expenditures generated during the grace period. You can view the charges on the **Billing Center** > **Overview** page and pay any past due balance as needed.

- If you do not bring your account balance current before the grace period expires, the resource status turns to **Frozen** and it enters a retention period.
- If you do not bring your account balance current before the retention period ends, your resources will be released, and the data cannot be restored.

**NOTE** 

- For details about the grace period and retention period, see What Is a Grace Period of Huawei Cloud? How Long Is It? and What Is a Retention Period of Huawei Cloud? How Long Is It?
- For details about topping up your account, see **Topping Up an Account**.

# **3** Billed Items

# **Cloud Connection Billed Item**

Cloud connections and central networks are billed separately.

Billed Item	Description	Billing Mode	Formula
Bandwid th package s	<ul> <li>A bandwidth package is billed regardless of whether it is used for communications within a geographic region or across geographic regions.</li> <li>Billing option: by bandwidth</li> </ul>	Yearly/ Monthly	Tiered pricing based on fixed bandwidth Bandwidth package unit price x Required duration See Cloud Connect Pricing Details.

Table 3-1 Cloud connection billed item

# **Central Network Billed Items**

A central network is billed by each global connection bandwidth and each connection between enterprise routers, as detailed in **Table 3-2**.

Billed Item	Description	Billing Mode	Billing Formula
Each global connectio n bandwidth used by cross-site connectio ns on the central network	<ul> <li>The multi-city bandwidth is free. Geographic-region bandwidth and cross-geographic-region bandwidth are billed for the duration that you use the bandwidth.</li> <li>Billing option: by bandwidth</li> </ul>	Pay-per- use	Billed by bandwidth Bandwidth package unit price x Required duration The actual price is displayed on the console.
Connectio n between enterprise routers on the central network	Enterprise routers on the central network are free, but the connections between enterprise routers are billed.	Pay-per- use	Connection unit price x Required duration See Enterprise Router Pricing Details.

Table 3-2 Central ne	etwork billed items
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# **4**Billing Examples

# **Cloud Connection Billing Example**

Assume that you purchased a one-month, 150-Mbit/s bandwidth package at 15:50:04 on March 8, 2023 for communications within the Chinese mainland and renewed the subscription for one more month before the initial subscription expired. That would include two usage periods:

- March 08, 2023, 15:50:04 to April 08, 2023, 23:59:59
- April 8, 2023, 23:59:59 to May 8, 2023, 23:59:59

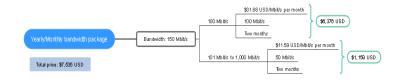
You will be billed for each usage period. **Table 4-1** shows the billing formula.

Table 4	4-1	Billing	formula
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Resource	Billing	Unit Price
Bandwidth package	Tiered pricing is used based on the bandwidth size.	Cloud Connect pricing details

Figure 4-1 shows how the total price is calculated.

Figure 4-1 Example bandwidth package billing



#### NOTICE

The prices in the figure are just examples. The actual prices are displayed on **Cloud Cloud Pricing Details**.

# Central Network Billing Example

Assume that you purchased a 150-Mbit/s global connection bandwidth for a crosssite connection between enterprise routers at 9:30:00 on April 18, 2023.

- You increased the bandwidth to 200 Mbit/s at 11:00:00 on April 18, 2023.
- You deleted the bandwidth at 11:00:00 on April 19, 2023.

Enterprise routers are free of charge, but the connections between enterprise routers are billed by the hour.

In this example, the unit price of the global connection bandwidth is \$0.1 USD/ Mbit/s per hour, and that of the connection is \$0.06 USD/hour. Table 4-2 shows the details.

Figure 4-2 shows how the total price is calculated.

#### Figure 4-2 Example central network price

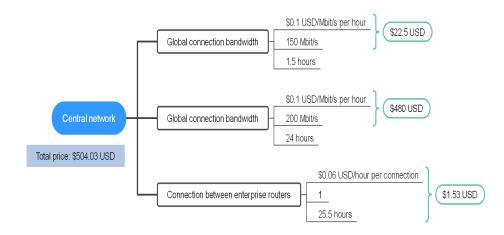


Table 4-2	Center	network	price	details
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Resource	Required Duration	Price	Total Price
Global connection bandwidth	<ul> <li>From 9:30:00 on April 18, 2023 to 11:00:00 on April 19, 2023</li> <li>From 9:30:00 on April 18, 2023 to 11:00:00 on April 18, 2023: 1.5 hours</li> <li>From 11:00:00 on April 18, 2023 to 11:00:00 on April 19, 2023: 24 hours</li> </ul>	<ul> <li>\$0.1 USD x 150 Mbit/s x 1.5 hours = \$22.5 USD</li> <li>\$0.1 USD x 200 Mbit/s x 24 hours = \$480 USD</li> </ul>	\$22.5 USD + \$480 USD = \$502.5 USD

Resource	Required Duration	Price	Total Price
	From 9:30:00 on April 18, 2023 to 11:00:00 on April 19, 2023: 25.5 hours	\$0.06 x 1 x 25.5 hours = \$1.53 USD	\$1.53 USD

# NOTICE

The prices in the figure are for reference only. The actual prices are displayed on the console.

# **5** Subscription Renewal

# 5.1 Overview

# When to Renew Subscriptions

After yearly/monthly bandwidth packages expire, network instances cannot use the cloud connections normally. If you want to continue using the cloud connections, you need to renew the bandwidth packages within the specified period. If the bandwidth packages are not renewed, they will be automatically released, and data will be lost and cannot be restored.

Only yearly/monthly bandwidth package subscriptions can be renewed. Ensure that your account has sufficient balance to pay your amount due. For details, see **Topping Up an Account (Postpaid Direct Customers)**.

If you renew the bandwidth package before it expires, resources will be retained and you can continue using the bandwidth package. For details about bandwidth package statuses after they have expired and the associated impacts, see **Impact of Expiration**.

# How to Renew Subscriptions

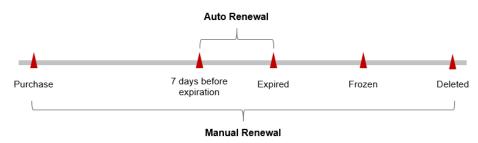
You can renew a yearly/monthly bandwidth package manually or automatically.

Method	Description
Manually Renewing a Bandwidth Package	You can renew a yearly/monthly bandwidth package on the console anytime before it is automatically deleted.
Auto-renewing a Global Connection Bandwidth	You can enable auto-renewal to automatically renew the bandwidth package before it expires. This prevents resources from being deleted in case you forget to renew a subscription.

Table 5-1 Renewing a yearly/monthly bandwidth package

You can select a method to renew a yearly/monthly bandwidth package based on the phase the bandwidth package is currently in.

**Figure 5-1** Selecting a renewal method based on bandwidth package's current phase



- A bandwidth package is in the **Running** state after it is provisioned.
- When a bandwidth package subscription expires, the bandwidth package status will change from **Running** to **Expired**.
- If an expired bandwidth package is not renewed, it enters a grace period. If it is not renewed by the time the grace period expires, the bandwidth package will be frozen and enter a retention period.
- If you do not renew the subscription before the retention period expires, your resources will be automatically deleted.

#### **NOTE**

For details about the grace period and retention period, see What Is a Grace Period of Huawei Cloud? How Long Is It? and What Is a Retention Period of Huawei Cloud? How Long Is It?

You can enable auto-renewal anytime before a bandwidth package expires. By default, the system will make the first attempt to charge your account for the renewal at 03:00, seven days before the expiry date. If this attempt fails, it will make another attempt at 03:00 every day until the subscription is renewed or expires. You can change the auto-payment date for renewal as required.

# 5.2 Manually Renewing a Bandwidth Package

You can renew a yearly/monthly bandwidth package anytime on the console before it is automatically deleted.

## Renewing a Subscription on the Console

**Step 1** Log in to the management console.

- **Step 2** Click = in the navigation tree on the left and choose **Networking** > **Cloud Connect**.
- **Step 3** In the navigation pane on the left, choose **Cloud Connect** > **Bandwidth Packages**.

- **Step 4** On the **Bandwidth Packages** page, select the yearly/monthly bandwidth package to be renewed.
- **Step 5** Choose **More** > **Renew** in the **Operation** column.
- Step 6 Select a renewal duration and optionally select Renew on the standard renewal date. For details, see Setting the Same Renewal Day for Yearly/Monthly Resources. Confirm the price and click Pay.

Figure 5-2 Confirming renewal

	Instance NamelID       Product Information       Auto-Renew ⑦       Renewal Duration       Expiration Time       Fee         bandwidthPackge-7343 144e24072654432280198.       Service Type:Cloud Connect Connect: Region:Global       ②       Disabled       2 months       Current: Jan 13, 2024 23:59:59 G New: Mar 13, 2024 23:59:59 GMT       \$127.52 USD         eval Duration	bandwidthPackge-7343     f44c24072b5e4332861198     Service Type-Cloud Connect     Uurent: Jan 13, 2024 23:56:59 G     f127.52 USD     Region: Global     Placewal Duration     month 2 months 3 months 4 months 5 months 6 months 7 months 8 months 9 months 1 year 2 years 3 years      Renewal Duration     Renewal Date Renewal Date     Re	ew										
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Renewal Date 🗌 Renew on the standard renewal date, the 1st of every month at 23:59:59 GMT+08:00 🖉	ewal Date 🔄 Renew on the standard renewal date, the 1st of every month at 23:59:59 GMT=08:00 🖉	Renewal Date	Renewa		rs 3 months 4 months	5 months	6 months 7 m	onths 8 mor	oths 9 month	s 1 year 🖬	2 years	3 years	
		If you change the expiration date to Renewal Date, the expenditures will be added. You can check the renewal days in the Renewal Duration column.								• Tjuu 🗖	2 youro 🗖	o youro 🗖	
If you change the expiration date to Renewal Date, the expenditures will be added. You can check the renewal days in the Renewal Duration column.	If you change the expiration date to Renewal Date, the expenditures will be added. You can check the renewal days in the Renewal Duration column.		Renewa										
· /···································				If you change the	expiration date to Renewal Date, the	expenditures will be a	added. You can check	the renewal days	in the Renewal Du	ration column.			

**Step 7** Select a payment method and make your payment. Once the order is paid for, the renewal is complete.

----End

## **Renewing a Subscription in Billing Center**

- **Step 1** Log in to the management console.
- **Step 2** Hover over **Billing & Costs** in the upper part of the console and choose **Renewal** from the drop-down list.

The **Renewals** page is displayed.

**Step 3** Set the search criteria.

On the **Manual Renewals**, **Auto Renewals**, **Pay-per-Use After Expiration**, and **Renewals Canceled** pages, you can view the resources to be renewed.

#### Figure 5-3 Renewal management

Expires Expires in 30 days Expires	s in 15 days Expires in 7 days Custom 2024-01-	11 - 2024-01-17	Status Provisioned Expired	Frozen		
Do not show resources that have orde	ers pending payment 🗌 Do not show resource package					
Q Instance ID/Resource ID is used to	o search by default.					
Manual Renewals (1) Auto Re	enewals (0) Pay-per-Use After Expiration (0)	Renewals Canceled (0)				
Batch Renew Enable Auto-Re			enewal Date Batch Export			Export All: 1
			enewal Date Batch Export Provisioned/Expires	Status	Validity Period Operation	Export All: 1
Batch Renew Enable Auto-Re	cnew Change to Pay-per-Use After Expiration	Cancel Renewal Set R		Status	Validity Period Operation 31 days until exp (grace period) Renew M	

You can move all resources that need to be manually renewed to the **Manual Renewals** tab. For details, see **Restoring to Manual Renewal**.

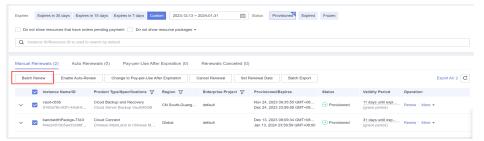
- Step 4 Manually renew resources.
  - Individual renewal: Click **Renew** in the **Operation** column for the desired resource.

#### Figure 5-4 Individual renewal

pires Expires in 30 days	Expires in 15 days Expires in 7 days Co	2024-01-11 - 2024-01-17	Status Provisioned Expired	Frozen			
] Do not show resources that ha	ve orders pending payment 📃 Do not she	ow resource packages 🔻					
Q Instance ID/Resource ID is	used to search by default.						
anual Renewals (1) Au	Ito Renewals (0) Pay-per-Use A	Rer Expiration (0) Renewals Cance	aled (0)				
Ralah Danau Raakia A	Changes to Day and Use	After Evolution	Pail Deserved Date Relative Reserved				
Batch Renew Enable A	uto-Renew Change to Pay-per-Use	After Expiration Gancel Renewal	Set Renewal Date Batch Export			E	ixport All: 1
Batch Renew Enable A				Status	Validity Period	Operation	ixport All: 1
	Product Type/Specifications Ty 2343 Cloud Connect	Region 🖓 Enterprise Project		Status	Validity Period 31 days until exp (grace period)		ixport All: 1

• Batch renewal: Check the boxes for the desired resources, and click **Batch Renew** in the upper left corner.

#### Figure 5-5 Batch renewal



Step 5 Select a renewal duration and optionally select Renew on the standard renewal date. For details, see Setting the Same Renewal Day for Yearly/Monthly Resources. Confirm the price and click Pay.

Figure 5-6 Confirming renewal

Renew						
	ions before its renewal period takes effect, the renewal period gible for a 5-day unconditional unsubscription.	cannot be unsubscribed fror	n.			
Instance Name//D	Product Information	Auto-Renew (?)	Renewal Duration	Expiration Time		Fee
bandwidthPackge-7343 f44e24072b5a433296f198	Service Type:Cloud Connect Current Configuration: Region:Global	E Disabled	2 months	Current: Jan 13, 2024 New: Mar 13, 2024 23		\$127.52 USD
Renewal Duration	is 3 months 4 months 5 months 6 i	months 7 months	8 months 9 mc	nths 1 year 😐	2 years 🖬	3 years 🖬
	indard renewal date, the 1st of every month at 23:59:59 GMT- expiration date to Renewal Date, the expenditures will be add		wal days in the Renewal	Duration column.		

**Step 6** Select a payment method and make your payment. Once the order is paid for, the renewal is complete.

----End

# Setting the Same Renewal Day for Yearly/Monthly Resources

If your bandwidth packages have different expiry dates, you can set the same renewal day, for example, the first day of each month, to make it easier to manage renewals.

In **Figure 5-7**, a user sets the same renewal day for two resources that will expire at different dates.

Figure 5-7 Setting the same renewal day for resources with different expiry dates

Procedure	1. Configure a renewal date.	2. Select resources for operations.	3. Renew to the renewal date.
Rules	For example, the renewal date is Resource A Expiration: April 17	Additional renewal	Expiration: June 01
	Resource B Expiration: May 08	1 month Additional renewal for days	Expiration: July 01

For more details, see Setting a Renewal Date.

# 5.3 Auto-renewing a Global Connection Bandwidth

Auto-renewal can prevent resources from being automatically deleted if you forget to manually renew them. The auto-renewal rules are as follows:

- The first auto-renewal date is based on when the bandwidth package expires and the billing cycle.
- The auto-renewal period of a bandwidth package varies depending on how you enable auto-renewal.
- You can enable auto-renewal anytime before a bandwidth package expires. By default, the system will make the first attempt to charge your account for the renewal at 03:00 seven days before the expiry date. If this attempt fails, it will make another attempt at 03:00 every day until the subscription is renewed or expires.
- After auto-renewal is enabled, you can still renew the bandwidth package manually if you want to. After a manual renewal is complete, auto-renewal is still valid, and the renewal fee will be deducted from your account seven days before the new expiry date.
- By default, the renewal fee is deducted from your account seven days before the new expiry date. You can change this auto-renewal payment date as required.

For more information about auto-renewal rules, see Auto-Renewal Rules.

## Prerequisites

The bandwidth package has not expired.

## **Enabling Auto-Renewal During Purchase**

You can enable auto-renewal on the bandwidth package purchase page. For details, see **Buying a Bandwidth Package**.

#### Figure 5-8 Enabling auto-renewal



The auto-renewal period of a bandwidth package depends on the subscription term.

- Monthly subscriptions renew each month.
- Yearly subscriptions renew each year.

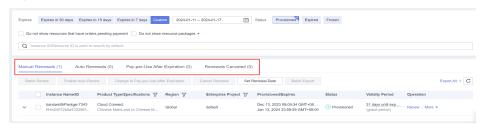
### **Enabling Auto-Renewal on the Renewals Page**

- **Step 1** Log in to the management console.
- **Step 2** Hover over **Billing & Costs** in the upper part of the console and choose **Renewal** from the drop-down list.

#### The **Renewals** page is displayed.

- **Step 3** Set the search criteria.
  - You can view the resources for which auto-renewal has been enabled on the **Auto Renewals** page.
  - You can enable auto-renewal for resources on the Manual Renewals, Payper-Use After Expiration, and Renewals Canceled pages.

#### Figure 5-9 Renewals



**Step 4** Enable auto-renewal for yearly/monthly resources.

• Enabling auto-renewal for a single resource: Select the bandwidth package for which you want to enable auto-renewal and choose **More** > **Enable Auto-Renew** in the **Operation** column.

Figure 5-10 Enabling auto-renewal for a single resource

Expires Expires in 30 days Expires in 15 days 1		31 🗄 Status Pro	wisioned Expired Frozen				
Do not show resources that have orders pending pay							
Q Instance Diffestorice ID is used to search by dot.							
Manual Renewals (1) Auto Renewals (0)	Pay-per-Use After Expiration (0) Renew	vals Canceled (0)					
Batch Renew Enable Auto-Renew C	enge to Pay-per-Use After Expiration Cancel R	anoval Set Reneval Date	Batch Export				Export All: 1
Instance Name/ID	Product Type/Specifications	Region 🏆	Enterprise Project 🦞	Provisioned/Expires	Status	Validity Period	Operation
✓ ■ bandaiddtPackge-7343 144e24072b5e43325611905994e49246	Cloud Connect Chinese MainLand to Chinese MainLand	Global	default	Dec 13, 2023 09:09:34 GMT+00:00 Jan 13, 2024 23:59:59 GMT+00:00	Provisioned	31 days until expiration (grace second) Enable Auto-Renew	Renew More .
						Change to Pay-per-	_
						Cancel Renewal	
						Release ①	

• Enabling auto-renewal for multiple resources at a time: Select the bandwidth packages for which you want to enable auto-renewal and click **Enable Auto-Renew** above the list.

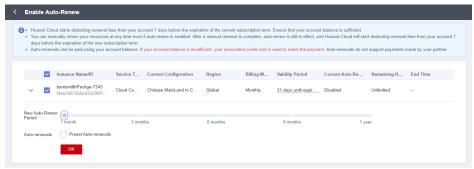
Figure 5-11 Enabling auto-renewal for multiple resources

Egnine Digwere hilf days Egnines in Skidays Egnines in Skidays Egnines in 2023-0-013-2024-0-31 🗇 Skidasan 🕅 Egnines Frances							
Do not show resources that have orders panding payment 🗌 Do not show resource pashages -							
C none Offeneration D model to adult							
Manual Renewals (2) Auto Renewals (0) Pay-per-Use After Expiration (0) Renewals	Canceled (0)						
Batch Renew Estable Auto-Renew Change to Pay-per-Use After Expiration Cancel Renew	al Set Renewal Date	Batch Export				Export Alt 2	
V Instance NamelD Product Type/Specifications	Region 🐨	Enterprise Project 😨	Provisioned/Expires	Status	Validity Period	Operation	
✓ Vextb c63b 0103a78c 5001-45c5-0484-3b7d7e876 Cloud Backup and Recovery Cloud Server Backup Vextb46CB	CN South-Guangzhou	default	Nev 24, 2023 19:35:55 GMT+08:00 Dec 24, 2023 23:59 GMT+08:00	Provisioned	11 dept until expiration (grace period)	Renew   More +	
V Debeloitfibile/backga-7343 Cool Cerrect Meter200720564332580/19809954c68246 Chivese MainLand to Chivese MainLand	Global	dofault	Dec 13, 2023 89:09:34 GMT+08:00 Jan 13, 2024 23:59 59 GMT+08:09	Provisioned	31 days with explosion (grace period)	Renew   More +	

Step 5 Select a renewal period, specify the auto-renewal times, and click OK.

If auto-renewal is enabled on the **Renewals** page, the auto-renewal period is subject to the selected renewal period and number of auto-renewals. For example, if you select three months renewal period and do not select **Preset Autorenewals**, your subscription is automatically renewed for three months before each expiration.

#### Figure 5-12 Enabling auto-renew



----End

# 6 Bills

You can view the resource usage and bills for a different billing cycles on the **Bills** page in the Billing Center.

# **Billing Generation**

- Yearly/Monthly: Transaction records for yearly/monthly subscriptions are generated immediately after being paid for.
- Pay-per-use: A pay-per-use resource is billed by the hour, day, or month, depending on the resource's usage type. The usages of global connection bandwidths and connections between enterprise routers are billed by the hour. For details, see Bill Run for Pay-per-Use Resources.

You are not charged immediately after a record is generated. For example, if a pay-per-use global connection bandwidth billed on an hourly basis is deleted at 08:30, you will still have expenditures for the 08:00 to 09:00 hour. However, but you will not likely be billed for the 08:00 to 09:00 hour until about 10:00. In the Billing Center, choose **Billing** > **Expenditure Items** in the left navigation pane, **Expenditure Time** in the bill indicates the time when the pay-per-use or spot pricing resource is used.

# Viewing Bills of a Specific Resource

**Step 1** Log in to the management console and choose **Networking > Cloud Connect**.

The **Cloud Connect** page is displayed.

- **Step 2** In the navigation pane on the left, choose **Cloud Connect** > **Bandwidth Packages**.
- **Step 3** Click the icon shown in the figure below to copy the resource ID.

Figure 6-1 Copying the resource ID

 Control
 Applicativy i
 Grappate Replies 1
 Stats 1
 Billing Mode 1
 Diff of y 1
 Cond Connection 1
 Unerflied Ended 100 AL 1
 Diregrid 1
 Dire

**Step 4** On the top menu bar, choose **Billing & Costs** > **Bills**.

The **Bills** page is displayed.

Step 5 Choose Billing > Expenditure Details in the left navigation pane. Select Resource

ID as the filter criteria, enter the resource ID obtained in Step 3, and click the icon.

Figure 6-2 Searching for a bill



By default, the bill details are displayed by usage and billing cycle. You can choose other display options as required. For details, see **Bills**.

----End

# Checking the Consistency of the Actual Usage and Billed Usage

Assume that you purchased a 150-Mbit/s global connection bandwidth (billed by fixed bandwidth) at 08:23:10 on April 18, 2023 and deleted the bandwidth at 09:23:10 on April 18, 2023.

• Global connection bandwidth transaction records

The usage of pay-per-use global connection bandwidths is calculated by the second and billed on an hourly basis. You can check the expenditure items against the actual usage. For details, see **Table 6-1**.

Service	Cloud Connect
Resource Type	Global connection bandwidth
Billing Mode	Pay-per-Use
Expendit ure Time	<ul> <li>For the period of time from 08:23:10 to 09:23:10 on April 8, 2023, two transaction records would be generated for the resource usage in the following periods:</li> <li>From 08:23:10 to 09:00:00</li> <li>From 09:00:00 to 09:23:10</li> </ul>
List Price	List price on the official website = Unit price x Usage In this example, the bandwidth was used for 2,210 seconds in the first period, and the unit price was \$0.01 USD/Mbit/s per hour. The list price is calculated as follows: $(2,210 \div 3,600) \times$ \$0.1 USD x 150 = \$9.2083 USD Similarly, you can calculate the list price for the other usage period.

**Table 6-1** Global connection bandwidth transaction records

Discount ed Amount	Discounts offered for cloud services, for example, commercial discounts, partner authorized discounts, and promotional discounts. It is the discounted amount based on the list price.
Truncate d Amount	Huawei Cloud billing is calculated to the 8th decimal place. However, the amount due is truncated to the 2nd decimal place. The third and later decimal places are referred to as the truncated amounts. Take the first period as an example. The truncated amount is \$0.0083 USD.
Amount Due	Amount due = List price – Discounted amount – Truncated amount Take the first usage period as an example. If the discounted amount is 0, the amount due is \$9.20 USD (\$9.2083 USD – \$0 USD – \$0.0083 USD).

• Global connection bandwidth bill details

Expenditure details can be displayed in multiple ways. By default, the bill details of a resource are displayed by usage and by billing cycle. Table 6-2 illustrates the bill details, which can be used to check against the actual usage.

Table 6-2 Global c	onnection	bandwidth	bill details
--------------------	-----------	-----------	--------------

Service	Cloud Connect
Resource Type	Global connection bandwidth
Billing Mode	Pay-per-Use
Resource Name/ID	Name and ID of the global connection bandwidth Example: bandwidth-GPB, eda64ab4- fbb0-4d2c-8a43-6f8a24df31fe
Specificati ons	Gold bandwidth from CN Southwest-Guiyang1 to CN East- Shanghai1
Usage Type	How long the global connection bandwidth is used
Unit Price	When pay-per-use billing is used, the unit price is only provided if the amount is equal to the usage multiplied by the unit price. Global connection bandwidths support only pay-per-use billing.
Unit	Unit price: \$ <i>xx.xx</i> USD/Mbit/s per hour

Usage	Global connection bandwidth usage is billed by the hour. In this example, the global connection bandwidth was used for 1 hour.
Usage Unit	Hour
List Price	List price on the official website = Unit price x Usage The bandwidth was used for 1 hour, and the unit price is \$0.1 USD/Mbit/s per hour. Official website price = \$0.1 USD x 150 = \$15 USD Similarly, you can calculate the list price for the other usage period.
Discounte d Amount	Discounts offered for cloud services, for example, commercial discounts, partner authorized discounts, and promotional discounts. It is the discounted amount based on the list price.
Amount Due	Amount that should be paid for used cloud services after discounts are applied.

# **Arrears**

If your configured payment method is unable to pay for your bill, your account will be in arrears. If you want to continue using your cloud services, you will need to update your payment method or to top up your account in a timely manner.

# **Arrears Reason**

Your account falls into arrears anytime your configured payment method is unable to pay for the used resources on the pay-per-use basis.

### **Arrears Impact**

• Yearly/Monthly

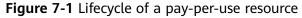
This is a pre-paid billing mode, so you can continue using yearly/monthly bandwidth packages even if your account is in arrears. However, you cannot perform operations such as changing the bandwidth or renewing the bandwidth package, because they will generate new expenditures.

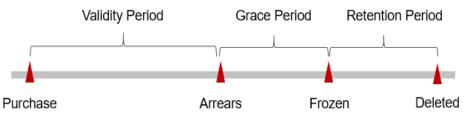
• Pay-per-use

If your configured payment method is unable to pay a bill for pay-per-use resources, the resources enter a grace period. After you top up your account, Huawei Cloud will bill you for expenditures generated by the resources during the grace period. You can view the expenditures on the **Overview** page of the Billing Center.

If your account is still in arrears after the grace period ends, the resources enter the retention period and their status turns to **Frozen**. You cannot perform any operations on these resources.

After the retention period ends, global connection bandwidths used by crosssite connections and connections between enterprise routers will be released and cannot be restored.





#### **NOTE**

For details about the grace period and retention period, see What Is a Grace Period of Huawei Cloud? How Long Is It? and What Is a Retention Period of Huawei Cloud? How Long Is It?

# **Avoiding and Handling Arrears**

Make sure that your account has sufficient balance to pay your amount due. For details, see **Topping Up an Account**.

If a cloud service resource is no longer used, you can delete it and its associated resources to avoid generating further expenditures.

To help make sure your account never falls into arrears, you can configure the **Balance Alert** on the **Overview** page of the Billing Center. Anytime an expenditure quota drops to below the threshold you specify, Huawei Cloud automatically notifies you by SMS or email.

# **8** Billing Termination

# Yearly/Monthly Resources

When you purchase a yearly/monthly bandwidth package, you make a one-time up-front payment. By default, the billing automatically stops when the purchased subscription expires.

- If you no longer need a bandwidth package, but the subscription has not yet expired, you can unsubscribe from it. Depending on what coupons were used for the purchase and on if 5-day unconditional unsubscription rules apply, Huawei Cloud may issue you a refund. For details about unsubscription rules, see Unsubscriptions.
- If you have enabled auto-renewal but no longer wish to automatically renew the subscription, disable it before the auto-renewal date (7 days before the expiration date by default) to avoid unexpected expenditures.

## Pay-per-Use Resources

If global connection bandwidths or connections between enterprise routers are no longer required, delete them in a timely manner to stop billing.

## Searching for Resources from Bills and Stopping Billing

To ensure that all related resources are deleted, you can search the billing records by resource ID, and then delete the resources you identify in this way.

Search for the billed bandwidth package by ID.

**Step 1** On the top menu bar, choose **Billing & Costs > Bills**.

The **Dashboard** page is displayed.

**Step 2** On the **Expenditure Details** page of the Billing Center, click the icon shown in the following figure to copy the resource ID.

#### Figure 8-1 Copying the resource ID

Billing Cycle D	ec 2023 🔹								
Usage	Resource	Resource	е Туре	Service Type	Account	Display Op	biling cycle	🔵 By day 🤇	Details 🕐
Service Type: 0	Cloud Connect (CC)	I 🕲 🗸 Add	filter						
Billing Cycle	Enterpr 🍸	Accou 🍞	Service 🍞	Resour 🍞	Billing 7	Bill Type 🍞	Resource Name/ID	Resource Tag	Specificatio
Dec 2023	default		Cloud Conn	Bandwidth P	Yearly/Mont	Expenditure	bandwidthPackge-7343 🗇 f44e24072b5a433296f1985994c49246 🗗		Chinese Mai

- **Step 3** Log in to the management console and select the region where the bandwidth package is located.
- **Step 4** Choose **Networking > Cloud Connect**.
- **Step 5** In the navigation pane on the left, choose **Cloud Connect** > **Bandwidth Packages**.
- **Step 6** Select **ID** from the filter criteria and enter the copied resource ID. Click the icon to search for the resource.

Figure 8-2 Searching for the resource

NameliD 💠	Applicability ‡	Geographic Region ¢	Status ‡	Billing Mode 💠	Billed By 💠	Cloud Connection ¢	Used/Total Bandwidth (M 🔅	Enterpri ¢	Operation
bandwidthPackge-7343 144e24072b5e43329611985994c49246	Single geographic region	Chinese mainland	Normal	Bandwidth(CS23121309082E	Yearly/Monthly 29 days unti	-	0/2	default	Modify Bandwidth   Bind   More +

**Step 7** Choose **More** > **Unsubscribe** in the **Operation** column to delete the bandwidth package. Ensure that the bandwidth package does not exist in the list.

D NOTE

- Before unsubscribing from a bandwidth package, unbind it from the cloud connection.
- Before deleting a global connection bandwidth, unbind it from the cross-site connection.
- You are billed one hour after the resource usage is calculated, so a bill may still be generated after the pay-per-use resource is deleted. For example, if you delete a global connection bandwidth (which is billed on an hourly basis) at 08:30, the expenditures for that hour from 08:00 to 09:00 are usually not billed until about 10:00.

----End

# **9** Cost Management

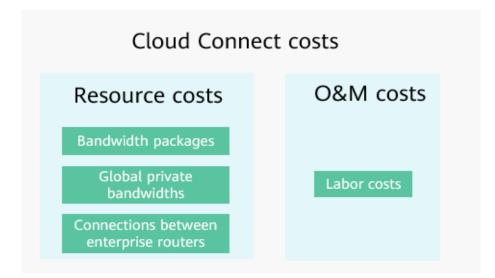
As you migrate more of your services to the cloud, managing cloud costs becomes more important. For example, you may be more concerned with cost management when using Cloud Connect. This topic describes how you can manage costs in terms of cost composition, allocation, analysis, and optimization. Optimizing costs can help you maximize return on investment.

# **Cost Composition**

Cloud Connect costs consist of two parts:

- Resource costs: cost of resources and resource packages, depending on the billing items of Cloud Connect. For details, see **Billed Items**.
- O&M costs: labor costs incurred during the use of Cloud Connect.

Figure 9-1 Cloud Connect costs



Huawei Cloud **Cost Center** helps you manage resource costs with ease. However, you need to identify, manage, and optimize O&M costs by yourself.

# **Cost Allocation**

A good cost accountability system is a prerequisite for cost management. It ensures that departments, business teams, and owners are accountable for their respective cloud costs. An enterprise can allocate cloud costs to different teams or projects so as to have a clear picture of their respective costs.

Huawei Cloud **Cost Center** provides various tools for you to group costs in different ways. You can experiment with these tools and find a way that works best for you.

• By linked account

The enterprise master account can manage costs by grouping the costs of its member accounts by linked account. For details, see **Viewing Costs by Linked Account**.

#### • By enterprise project

Before allocating costs, enable Enterprise Project Management Service (EPS) and plan your enterprise projects based on your organizational structure or service needs. When purchasing cloud resources, select an enterprise project so that the costs of the resources will be allocated to the selected enterprise project. For details, see Viewing Costs by Enterprise Project.

**Figure 9-2** Selecting an enterprise project for a cloud connection bandwidth package

★ Enterprise Project	Select	•	C ? Create Enterprise Project
Cloud Connection	Bind now	Bind later	
	Select	•	

#### • By cost tag

You can use tags to sort your Huawei Cloud resources in a variety of different ways, for example, by purpose, owner, or environment. The following is the process of managing costs by predefined tags (recommended).



#### Figure 9-3 Adding tags to a cloud connection bandwidth package

Tag	It is recommended that you use TMS's	ne tag to different cloud resources. View predefined tags	С	
	Tag key	Tag value		
	You can add 20 more tags.			

For details, see Viewing Costs by Cost Tag.

#### • By cost category

You can use cost categories provided by **Cost Center** to split shared costs. Shared costs are the costs of resources (compute, network, storage, or resource packages) shared across multiple departments or the costs that cannot be directly split by cost tag or enterprise project. These costs are not directly attributable to a singular owner, and they cannot be categorized into a singular cost type. In this case, you can define cost splitting rules to fairly allocate these costs among teams or business units. For details, see **Viewing Cost By Cost Category**.

### **Cost Analysis**

To precisely control and optimize your costs, you need a clear understanding of what parts of your enterprise incurred different costs. **Cost Center** visualizes your original costs and amortized costs using various dimensions and display filters for cost analysis so that you can analyze the trends and drivers of your service usage and costs from a variety of perspectives or within different defined scopes.

You can also use cost anomaly detection provided by **Cost Center** to detect unexpected expenses in a timely manner. In this way, costs can be monitored, analyzed, and traced.

For details, see **Performing Cost Analysis to Explore Costs and Usage** and **Enabling Cost Anomaly Detection to Identify Anomalies**.

### **Cost Optimization**

#### • Cost control

You can create different types of budgets on the **Budgets** page of Cost Center to track your costs against the budgeted amount you specified. If the budget thresholds you defined are reached, Cost Center will send alerts to the recipients you configured. You can also create budget reports and specify recipients to receive budget alerts if any at a frequency you configured.

Suppose you want to create a monthly budget of \$2,000 USD for using Cloud Connect and expect to receive an alert if the forecasted amount exceeds 80% of the budgeted amount. You can refer to the following budget information.

#### **Budget Details** \* Budget Name CC-2000 \* Reset Period Daily Quarterly Yearly Budget evaluation begins at \* Budget Duration Recurring Expiring \* Start Time 2023/12 Ħ \* Allocation Fixed Monthly Dynamic Last month's cost: \$353.54 USD \* Budgeted Amount 2000 (USD)

#### Figure 9-4 Basic budget information

### Figure 9-5 Defining the budget scope

#### Budget Scope

Alerts are unavailable for the current month cost of mo

Service Type	Include	
Cloud Connect (CC) 🔘		1
Linked Account	All	•
Region	All	•
PayerAccount Name	All	•
Specifications	All	•
Usage Type	All	•
Cost Tag	All	•
Cost Categories	All	•
Enterprise Project	All	•
Business Entity	All	*
Bill Type	All	•
Billing Mode	Include	
Yearly/Monthly 🛞 Pay-per-U	Jse 🛞	2
AZ	All	•
Show Less		

#### Figure 9-6 Setting a budget alert

Thresholds	Actual > v 80	(%) of budgeted amou 🔻	Alerts are sent when the actual cost is higher than 80% (\$1,600.00) of the forecasted cost.
	🕀 Add threshold		
Recipients	€ Select From Contacts		

For details, see Creating Forecasts and Budgets to Track Costs and Usage.

• Resource rightsizing

Cloud Eye helps you monitor resource usage, identify idle resources, and find opportunities to save costs. You can also identify resources with high costs based on **Cost Analysis**, and then take optimization measures accordingly.

- Monitor resource usage and evaluate whether the current configuration is more than you need. For example, you can monitor the bandwidth usage.
- Identify idle resources, for example, global connection bandwidths that are not bound to any instance.

#### • O&M automation

Huawei Cloud also provides various O&M products to help you improve O&M efficiency and reduce labor costs. The following are examples of such products:

- Auto ScalingAuto Scaling: You can automatically and continuously maintain pay-per-use bandwidths. Use this service when there is a clear distinction between peak and off-peak workloads.
- Auto Launch Group: In just a few clicks, you can deploy instance clusters that use different billing modes, are distributed across AZs, and have different instance specifications. Use this method when stable computing power needs to be quickly delivered and spot instances need to be used to reduce costs.
- Resource Formation Service: Resource stacks with multiple cloud resources and dependencies can be deployed and maintained with just a few clicks. Use this service to deliver the entire system or clone an environment.
- Application Operations Management: Groups of O&M operations can be defined as services to make it much easier to execute various O&M tasks. Use this service for scheduled O&M, batch O&M, and cross-region O&M.